



ClaimDox

The New Standard for Content Management Solutions

Auto adjudication has become a catch-all phrase for any system that arbitrates claims electronically. IDS, however, understands that there is a difference between the needs of payors and those of the providers. That's why we have developed a dynamic system that was built specifically to help payor companies improve their claim adjudications.

The internal systems of a payor organization will vary from one company to the next. IDS addresses this dilemma by customizing our ClaimDox adjudication engine to integrate and interact with each payor's pre-existing databases and software. The result is a fluid business process that provides consistently accurate results and improves upon established workflows and processes.

In addition to adjudicating your EDI-transmitted claims, IDS also makes it possible to vastly improve the turnaround time of your paper claims. By implementing a companion scanning module, IDS is able to identify specific information from all of your paper-based CMS1500, UB92 and ADA dental claim forms.

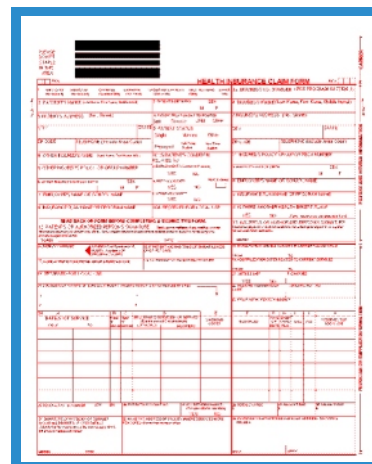
The scanning module, called ScanDox, is built around the latest in optical character recognition (OCR) technology, which enables us to key in on essential areas of the claim form and convert the information to electronic data. The system then verifies the scanned characters for accuracy and outputs the file to ClaimDox for adjudication. Digital copies of the scanned claim forms are archived for future reference.

Key Points

- Works in conjunction with your existing adjudication software and databases
- Adjudicates paper & electronic claims
- Add or incorporate changes to payout terms without affecting other steps in the adjudication process
- Automate the pricing of any claim, regardless of the contract's complexity
- Validates multiple claim types, including CMS1500, UB92 & ADA dental form
- Provides audit files explaining how each claim was calculated

Benefits

- Dramatically reduces adjudication time
- Provides consistent and accurate prices every time
Virtually eliminates overpayments and fraudulent claims
- Reduces administrative costs
- Automates time-intensive & repetitive processes
Improves provider relations



Paper claims are converted to digital format using ScanDox

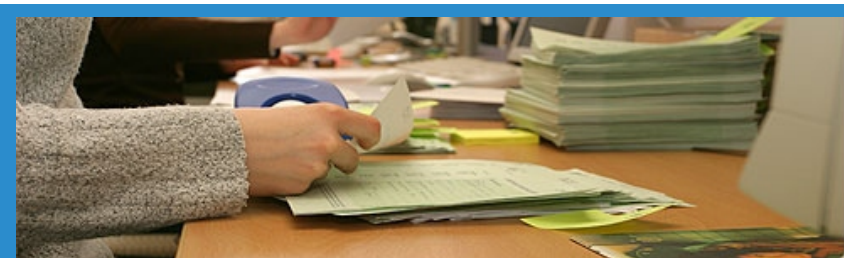
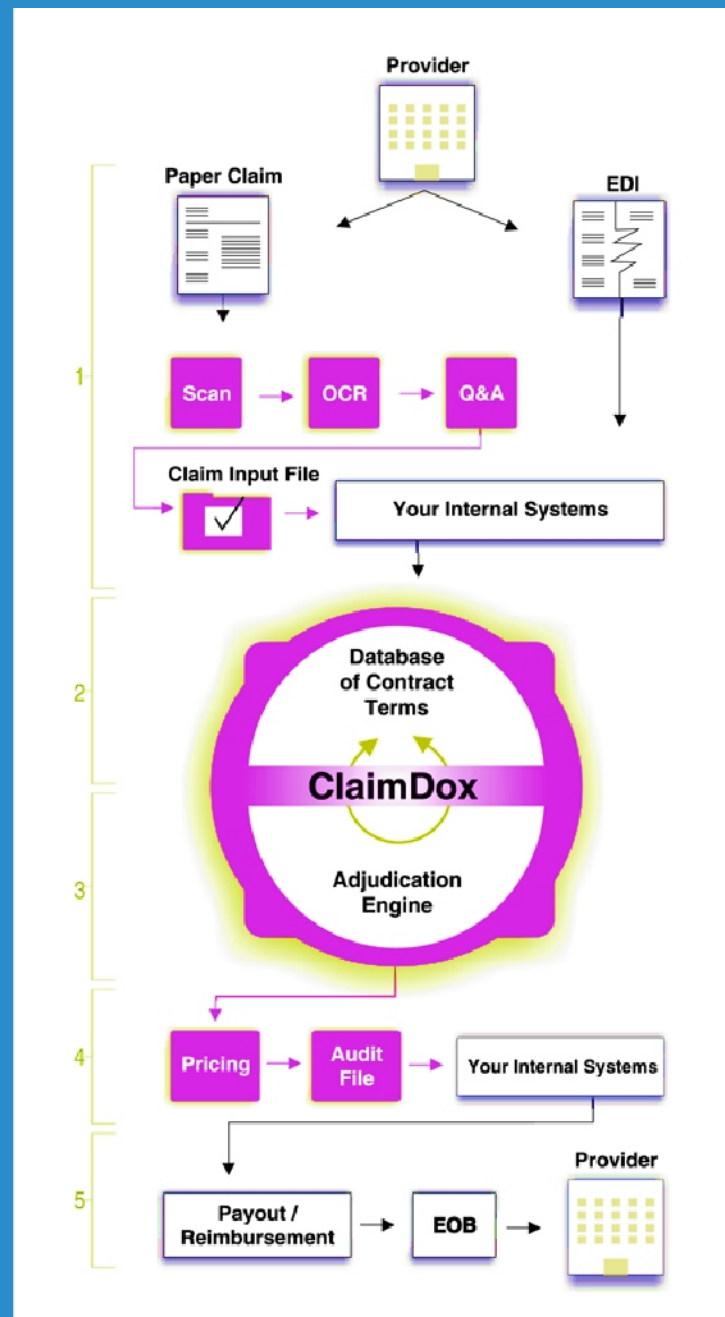


ClaimDox bridges the chasm between the early and late stages of the claim life cycle, performing the most difficult tasks in a matter of seconds while producing consistently accurate results.

More importantly, ClaimDox will not supplant your existing software. Rather, it relies on your current systems to perform their normal functions.

How It Works

1. In the initial stages of the claim life cycle, your existing processes will remain the same. All incoming claims still need to be verified for patient coverage and provider eligibility.
2. Paper claims are converted to digital format using ScanDox, a companion scanning module. Each claim is scanned, and its accuracy tested and confirmed. The pertinent data on each form is placed into a claim input file and sent to ClaimDox for adjudication.
3. ClaimDox cross-references the claim details with a database of your contract terms, exceptions and other business rules. This database can be augmented or edited at any time without affecting any currently-running claim adjudications.
4. The ClaimDox adjudication engine then calculates the appropriate reimbursement price based on the rates outlined in the contracts with each provider. Since the process is automated, the payouts are consistent and accurate to the terms of your contracts.
5. The final price is attached to an audit file that explains how each claim was calculated, and then sent to your systems.
6. Your company can choose to include details from the claim audit file in the explanation of benefits (EOB) to provide clarification to your providers.



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